



HAZCHEM[®]
Safety You Can Trust

Hazchem Safety Ltd.
Beta House, Borough Road,
Brackley, NN13 7BE, UK

t. + 44 (0) 1280 841400
f. + 44 (0) 1280 840599
sales@hazchemsafety.com

www.hazchemsafety.com

Privacy Notice

This Privacy Notice (and any other document referred to in it) sets out the basis on which we will process and use any personal data that we collect from you, and that you provide to us. Please read this notice carefully to understand what we are doing with your data and what rights you have in relation to your data.

1. Who we are
2. The data we collect
3. Lawful bases for processing
4. How we use personal data
5. How long we keep your data
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7. Your rights
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1. Who we are

We are Hazchem Safety Ltd., Registered in England & Wales (Company no. 08341262) Beta House, Borough Road, Buckingham Road Industrial Estate, Brackley, NN13 7BE, England, (Hazchem), and we are the Data Controller for the purposes of the Data Protection Act.

2. The Data we collect

We collect and use the following data from our customers and visitors to our website at www.hazchemsafety.com

- When you make a general enquiry using the forms generated by the “Get in touch with us” click boxes, or by sending an enquiry email to sales@hazchemsafety.com we will collect your name, contact information and details about your enquiry so that we can answer you.
- If you create an Account, we will collect and use your e-mail address and password to administer this.



We value your feedback
Let us know how we are doing
[Click here](#)



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- We will collect and use certain technical information about you and your visit when you visit our Website (covered in our Cookie Notice).(may be useful to insert link here)
- If you ask for a quotation, or become a customer of ours, we will use the details you give us to contact you about our products and services, and to administer your orders.
- We will collect certain other information that you give us, for example, if you register with us for our client login areas, complete a survey or report problems with our Website.

We will never sell your data or share it with others so they can try and sell you their products. We work hard to keep your information safe, and we want our use of your data, and your use of our services, to be secure. We follow strict security procedures on how personal data is stored and used, and who sees it, to help stop any unauthorised person getting hold of it.

3. Lawful bases for processing

Our Contract with you

We use your data to provide information you have asked for, to send you the things you have bought from us and to provide you with a good experience of our Website. Without this we may be unable to correspond with you, send you e-mail service notices, (for example in the extremely rare situation that there may be a product safety issue), provide you with the information you have requested, or enter into contracts with you.

Legitimate Interests

If you ask for a quotation, or become a customer of ours, we will use the details you give us to contact you about our products and services, and the legal basis for this will be our legitimate business interests. You will have the opportunity to unsubscribe from these further marketing emails at any time by using the link in the emails, or by contacting us at dataprivacy@hazchemsafety.com

4. How we use personal data

We collect and use your data for the following purposes:

- Responding to messages from you and recording any communications.
- Providing the services, products and information that you ask us for and performing our obligations under any contracts that we enter into with you.



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- Sending you information about our products and services and following up on quotations. These emails can be unsubscribed from at any time using links provided or contacting us at dataprivacy@hazchemsafety.com
- Providing information about changes to our services.
- Allowing you to participate in interactive features of our website such as surveys.

We do not collect your personal data to give to third parties for the purposes of sending you marketing information.

5. How long we keep your data

Where you have requested a quotation, and we have established communication, our records show that the budget forecast and supplier contractual cycles may last up to three years before an order is placed. We will delete your data and cease correspondence with you after that time if you have not become a customer. You will of course be able to opt out of receiving marketing communications sooner if you unsubscribe.

In general, we process and store your personal data for as long as is necessary for the performance of our contractual and legal obligations. Your continuing business relationship is one which may last, we hope, for years and we will need your details to maintain that relationship.

If the data is no longer required for the performance of contractual or legal obligations, it is regularly deleted, unless further processing is necessary for regulatory reasons such as tax legislation or money laundering checks for instance. The storage periods are in most cases 6 years, and we will minimise the data necessary to comply with those obligations.

6. How we share your data

We share your personal data, as necessary, with third parties who provide the following services for us:

Hosting of the website shop, despatch and delivery of products you have bought from us, a customer details database provider, email services to help us with emailing you, and payment processors.



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7. Your rights

You have certain rights in respect of the personal data that we hold. A brief summary of these rights is set out below

We will respect your personal data rights in respect of:

- **Access.** If you ask us we will tell you what we've got, why we've got it and what we're doing with it if you don't think we've explained it well enough in the Privacy Notice.
- **Rectification.** We will correct any mistakes you tell us about.
- **Erasure.** We will erase your personal information at your request without undue delay, unless we have to keep it for a very good reason for our legal dealings with the tax people for example. In those circumstances we will keep the absolute minimum required.
- **Restriction.** We will restrict the processing of your personal information in certain circumstances, if you ask us to do so.
- **Data portability.** You can get a copy of your data to give to another organisation in a format they can use.
- **Objection** (including objection to direct marketing). We will respect your general rights to object to the processing of your personal information in certain circumstances, including for direct marketing purposes.

8. Cookies

Our Website uses "cookies" and other tracking technologies which are placed and stored on your computer hard drives or in their browser memory, if you agree, when you visit our Website. These are small files of information that help the site work better. Some help us measure how many visitors we have had to the site, and what pages are visited most, and some help the shopping basket function to work.

Please see our cookie notice for more details

9. Changes to our Privacy Notice

We reserve the right to modify this Privacy Notice. Any changes we make in the future will be posted on the following website: www.hazchemsafety.com You should check back frequently to see any updates or changes to this notice.



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10. Contact and complaints

If you have any complaints regarding this Privacy Notice that you feel have not been addressed to your satisfaction by contacting at dataprivacy@hazchemsafety.com or on 01280 841400 then you may also contact the UK Information Commissioner at telephone number 0303 123 1113 or <https://ico.org.uk/>



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